Brainerd & Crow Wing Public Transit
Rider Safety Guide

Please be considerate and follow these simple, common sense rules.

- Passengers are not permitted to eat, drink, or smoke while aboard a Brainerd & Crow Wing Public Transit vehicle.

- Use of profanity or vulgarity is not allowed while on board a Brainerd & Crow Wing Public Transit vehicle. (Except for passengers protected under Title III of the Americans with Disability Act).

- No weapons (knives or firearms) will be allowed on a Brainerd & Crow Wing County vehicle. Except for those permitted under MN Statutes 624.714

- Disposal of trash and litter is required prior to boarding transit vehicle.

- Strollers must be folded prior to boarding the bus. Personal items must be stowed with passenger and out of aisles.

- There is a four bag limit aboard all transit vehicles. Drivers are only allowed to assist with two bags OR one cardboard grocery box.

- Arms, legs and other items are to be kept out of the aisles. Feet are not allowed on the seats.

- Law requires all passengers to wear seat belts to ensure the safety of all individuals in the vehicle

- No screaming, loud talking, singing or playing of music is allowed. Radios must have earphones.

- Animals are allowed only if they are in a carry-on kennel. Certified assistive dogs are permitted.

- No inappropriate display of affection or sexual activity will be allowed.

- Drivers have the right to refuse transport to any passenger that appears to be intoxicated or under the influence of drugs. Law enforcement will be notified upon refusal.

- Drivers are happy to answer your questions, however, questions of the driver should be directed while the bus is not in motion.

All passengers are expected to be orderly and courteous while using the service. Persons who intentionally interfere with or obstruct the operation of a transit vehicle may be charged in accordance with MS 609.855 and other applicable laws. Disruptive or abusive behavior towards the driver, transit staff or other passengers will not be tolerated.