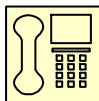


# Teaching Children How to Use 9-1-1



*Parents – use the following tips when teaching your children the proper way to use 9-1-1 for reporting emergencies:*

- Never say “nine eleven”. There is no eleven on a telephone keypad or dial. Always say “nine-one-one”.
- Always call from a safe place. If there is a fire in the house, get out first and then call.
- Post your address near the phone.
- Never call 9-1-1 as a prank or joke. You could be keeping someone who really needs help from getting it in time. And you can also get in trouble.
- 9-1-1 is not for animal emergencies. Call your vet or Brainerd Animal Control at 218-829-0991.
- Call 9-1-1 if you think you have an emergency and explain the situation to the dispatcher. Speak slowly and clearly. Don’t hang up until you are told to do so.
- If you call 9-1-1 by mistake, don’t hang up. Explain the mistake to the dispatcher and say there is no emergency.